

Group Benefits for 3+ Employees

## Welcome to Lewer

Lewer Canada has been serving the needs of small business owners across every province for more than 40 years. As a third-generation business, we understand the importance of finding the best program that makes the best sense (and cents) for your business. That's why we have developed the CLA Multi-Employer Trust that helps spread the risk of insurance over a larger group. This helps us keep your rates stable year after year.

What does it mean to be in a trust? Just like participating in your buying group or franchise program, it gives you leverage that you wouldn't otherwise have. Even if you only have a few employees, we can help. In the last decade, our average plan price increase was around $5 \%$, which is far lower than healthcare inflation.

## How do I get started?

Follow the steps in the brochure, starting with choosing a life benefit option on the following page.

## Step 1 Mandatory

Choose 1x salary, 2x salary or flat amount

Step 2 Optional
Six options available

- Life Insurance w/ Accidental Death \& Dismemberment
- Dependent Life
- Short Term Disability
- Long Term Disability
- Critical IIIness
- Health
- Dental
- Health Care Spending Account


## Step 3 Call us!

After you've designed your plan, you can contact us at 1-800-387-8244 or service@lewer.ca and we'll walk you through the next steps.

## Choose your Employee Life Benefit, Dependent Life Benefit and AD\&D Benefit

## Employee Life Benefit



## Dependent Life Benefit

$\$ 5,000$ for spouse and $\$ 2,500$ per child $\$ 10,000$ for spouse and $\$ 5,000$ per child $\$ 15,000$ for spouse and $\$ 7,500$ per child $\$ 20,000$ for spouse and $\$ 10,000$ per child
(Note: Spouse coverage cannot exceed the employee life coverage)
CONVERSION PRIVILEGE

## EVIDENCE OF INSURABILITY

ELIGIBILITY

> Included - Spouse Only

Not Required
Spouse
Opposite sex or same sex spouse or common-law partner (co-habitating 12 months)

Natural child, stepchild, or legally adopted child or ward of

## Child

 the employee or of the employee's spouse under the full age of 22 years or under the age of 26 years and is a full-time student at an accredited educational institution.
## Accidental Death \& Dismemberment Beneffit

PRINCIPLE SUM
BENEFIT REDUCTION
MAXIMUM BENEFIT

The amount in effect under the Employee Life Benefit
Reduces by $50 \%$ at age 65
Equal to the Employee Life Benefit

## Plan Termination Age

Above plans terminate when the employee reaches 70 years old or retirement whichever occurs first.


## Continue to Step 2

## Step 2: Optional Choices

## Option 1: Short Term Disability Benefit

## Short Term Disability

## COVERAGE

## SCHEDULE

MAXIMUM WEEKLY BENEFIT
WAITING PERIOD
BENEFIT PERIOD

SHORT TERM DISABILITY MAXIMUM (BEFORE MEDICAL UNDERWRITING IS REQUIRED)

## TAXABILITY

TERMINATION

Employee Only
$66.67 \%$ of pre-disability weekly earnings up to plan maximum
\$1,000 per week
7 days injury / 7 days sickness
16 weeks + waiting period = 119 days

| 3 to 5 employees: | $\$ 500$ |
| :---: | :---: |
| 6 to 9 employees: | $\$ 750$ |
| $10+$ employees: | $\$ 1,000$ |

Determined by Employer
Age 65

## Option 2: Long Term Disability Benefit

## Long Term Disability

## COVERAGE

## BENEFIT AMOUNT <br> MAXIMUM MONTHLY BENEFIT

WAITING PERIOD
BENEFIT PERIOD
DEFINITION OF DISABILITY
LONG TERM DISABILITY
MAXIMUM (BEFORE MEDICAL UNDERWRITING IS REQUIRED)

Employee Only
$66.67 \%$ of pre-disability earnings up to Maximum Monthly Benefit \$5,000

119 days
To age 65
2 years own occupation, any occupation thereafter

| 3 to 4 employees: | $\$ 1,500$ |
| :---: | :---: |
| 5 to 9 employees: | $\$ 2,500$ |
| 10 to 15 employees: | $\$ 3,000$ |
| 16 to 49 employees: | $\$ 3,000$ |
| $50+$ employees: | $\$ 3,500$ |

Determined by Employer
Age 65

## Option 3: Critical Illness Benefit

## Critical Illness

| BENEFIT AMOUNT | $\$ 10,000, \$ 25,000$ or $\$ 50,000$ for employee <br> $\$ 10,000$ or $\$ 25,000$ for spouse (group must have a minimum of 5 lives for coverage over $\$ 10,000$ and spouse benefit cannot exceed employee benefit) \$5,000 per dependent child |  |
| :---: | :---: | :---: |
| REDUCTION SCHEDULE | Reduces by $50 \%$ when employee turns age 65 |  |
| GROUP / CLASS SIZE | To have this benefit, you must have $3+$ employees on the plan |  |
| PAYOUT FEATURES | One-time benefit |  |
| PRE-EXISTING CONDITIONS | 24 month waiting period on any illness diagnosed 24 months before plan start date |  |
| CRITICAL ILLNESS (BEFORE MEDICAL UNDERWRITING IS REQUIRED) | 3 to 4 employees: | \$10,000 |
|  | 5 to 9 employees: | \$25,000 |
|  | 10 to 15 employees: | \$50,000 |
|  | 16+ employees: | Based on average volume and group size |
| TERMINATION AGE | Employee's age 70 |  |

## Step 2: Optional Choices

## Option 4: Medical Coverage

 PLAN DESIGNOPTIONS

BRONZE GOLD PLATINUM

## Extended Health Care

| BENEFIT YEAR | Calendar | Calendar |
| :--- | :---: | :---: |
| MAJOR MEDICAL <br> REIMBURSEMENTS | $80 \%$ | $80 \%$ |
| PLAN TERMINATION AGE | 70 | 70 |

## Drug Benefits

| PAY DIRECT DRUG CARD | Yes | Yes | Yes | Yes |
| :--- | :---: | :---: | :---: | :---: |
| DISPENSING FEE CAP | $\$ 8.00$ | $\$ 8.00$ | $\$ 8.00$ | $\$ 8.00$ |
| DRUG PLAN TYPE | Generic <br> Substitution | Generic <br> Substitution | Generic <br> Substitution | Generic <br> Substitution |
| DRUG REIMBURSEMENT \% | $80 \%$ | $80 \%$ | $90 \%$ | $80 \%$ |
| DRUG MAXIMUM | $\$ 1,000$ <br> per person <br> per year | $\$ 5,000$ <br> per person <br> per year | $\$ 2,500$ <br> per person <br> per year | $\$ 15,000$ <br> per person <br> per year |
| PREVENTATIVE VACCINES | Yes | Yes | Yes | Yes |

## Medical Services \& Supplies

| PRIVATE DUTY NURSING | $\begin{aligned} & \$ 10,000 \\ & \text { per year } \end{aligned}$ | $\begin{aligned} & \$ 10,000 \\ & \text { per year } \end{aligned}$ | $\begin{aligned} & \$ 10,000 \\ & \text { per year } \end{aligned}$ | $\begin{aligned} & \$ 10,000 \\ & \text { per year } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| HEARING AIDS | \$500 per 60 months | \$500 per 60 months | \$500 per 60 months | \$500 per 60 months |
| ORTHOPEDIC SHOES | \$250 per year | \$250 combined for shoes and orthotics | \$250 per year | \$250 per year |
| ORTHOTICS | \$250 per year | \$250 combined for shoes and orthotics | \$250 per year | \$250 per year |
| HOSPITAL ROOM TYPE | Semi-Private | Semi-Private | Semi-Private | Semi-Private |
| EYE EXAM | Reasonable \& Customary | Reasonable \& Customary | Reasonable \& Customary | Reasonable \& Customary |
| Out of Province / Country |  |  |  |  |
| MAXIMUM | \$5 Million | \$5 Million | \$5 Million | \$5 Million |
| TRIP DURATION | 60 Days | 60 Days | 60 Days | 60 Days |
| termination age | 70 | 70 | 70 | 70 |

## Step 2: Optional Choices

## Option 4 Continued: Medical Coverage

## PLAN DESIGN OPTIONS (CONTINUED)

BRONZE
Paramedical Services

| PRACTITIONER MAXIMUM | \$300 per practitioner, max aggregate \$1,200 | \$50 per visit, \$300 per practitioner, max aggregate \$1,000 | \$500 per practitioner | \$500 per practitioner |
| :---: | :---: | :---: | :---: | :---: |
| PER PERSON PER CALENDAR YEAR | Per person per year | Per person per year | Per person per year | Per person per year |
| PER PRACTITIONER / COMBINED | Practitioner | Practitioner | Practitioner | Practitioner |
| ACUPUNCTURIST | Yes | Yes | Yes | Yes |
| ATHLETIC THERAPIST | Yes | Yes | Yes | Yes |
| AUDIOLOGIST | Yes | Yes | Yes | Yes |
| CHIROPRACTOR | Yes | Yes | Yes | Yes |
| HOMEOPATH | Yes | Yes | Yes | Yes |
| MASSAGE THERAPIST | Yes | Yes | Yes | Yes |
| NATUROPATH | Yes | Yes | Yes | Yes |
| OSTEOPATH | Yes | Yes | Yes | Yes |
| PHYSIOTHERAPIST | Yes | Yes | Yes | Yes |
| PODIATRIST / CHIROPODIST | Yes | Yes | Yes | Yes |
| PSYCHOLOGIST | Yes | Yes | Yes | Yes |
| SPEECH THERAPIST | Yes | Yes | Yes | Yes |

## Optional Vision Care

FRAMES \& LENSES CHILDREN

FRAMES \& LENSES ADULT
\$200-100\% per
12 months
\$200-100\% per 24 months
$\$ 200-100 \%$ per
12 months
$\$ 200-100 \%$ per
24 months

GOLD
PLATINUM
$\$ 500$ per practitioner

Per person per year

Practitioner

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

## Step 2: Optional Choices

## Option 5: Dental Coverage (Levels must match)

| PLAN DESIGN OPTIONS | BRONZE | SILVER | GOLD | PLATINUM |
| :---: | :---: | :---: | :---: | :---: |
| Dental |  |  |  |  |
| BENEFIT YEAR | Calendar | Calendar | Calendar | Calendar |
| FEE GUIDE | Current | Current | Current | Current |
| OVERALL DEDUCTIBLE | \$25 Single / \$50 Family | \$25 Single / \$50 Family | No Deductible | No Deductible |
| BASIC, PREVENTATIVE, ENDODONDITCS, PERIDONTICS | Yes | Yes | Yes | Yes |
| REIMBURSEMENT \% | 80\% | 80\% | 90\% | 80\% |
| SCALING UNITS | 12 | 12 | 12 | 12 |
| RECALL FREQUENCY | 9 Months | 9 Months | 6 Months | 6 Months |
| ANNUAL MAXIMUM | \$1,000 | \$1,000 | \$1,500 | \$1,500 |
| MAJOR RESTORATIVE (5+ EE) | Optional | Optional | Optional | Optional |
| MAJOR REIMBURSEMENT \% | 50\% | 50\% | 50\% | 50\% |
| MAJOR MAXIMUM | Combined with Basic | Combined with Basic | Combined with Basic | Combined with Basic |

## Step 2: Optional Choices

## Option 4 Continued: Medical Coverage for 10+ Employees

## PREMIUM PLAN DESIGN OPTIONS

SILVER +
Extended Health Care

| BENEFIT YEAR | Calendar | Calendar | Calendar |
| :--- | :---: | :---: | :---: |
| MAJOR MEDICAL <br> REIMBURSEMENTS | $70 \%$ | $80 \%$ | $100 \%$ |
| PLAN TERMINATION AGE | 70 | 70 | 70 |

Drug Benefits

| PAY DIRECT DRUG CARD | Yes | Yes | Yes |
| :--- | :---: | :---: | :---: |
| DISPENSING FEE CAP | $\$ 8.00$ | $\$ 8.00$ | $\$ 8.00$ |
| DRUG PLAN TYPE | Generic Substitution | Generic Substitution | Generic Substitution |
| DRUG REIMBURSEMENT \% | $70 \%$ | $80 \%$ | $100 \%$ |
| DRUG MAXIMUM | $\$ 7,500$ per person <br> per year | $\$ 10,000$ per person <br> per year | $\$ 15,000$ per person <br> per year |
| PREVENTATIVE VACCINES | Yes | Yes | Yes |

Medical Services \& Supplies

| PRIVATE DUTY NURSING | $\$ 10,000$ per year | $\$ 10,000$ per year | $\$ 10,000$ per year |
| :--- | :---: | :---: | :---: |
| HEARING AIDS | $\$ 500$ per 60 months | $\$ 500$ per 60 months | $\$ 500$ per 60 months |
| ORTHOPEDIC SHOES | $\$ 250$ per year | $\$ 250$ per year | $\$ 250$ per year |
| ORTHOTICS | $\$ 250$ per year | $\$ 250$ per year | $\$ 250$ per year |
| HOSPITAL ROOM TYPE | Semi-Private | Semi-Private | Semi-Private |
| EYE EXAM | Reasonable $\&$ <br> Customary | Reasonable $\&$ <br> Customary | Reasonable $\&$ <br> Customary |

Out of Province / Country

| MAXIMUM | \$5 Million | \$5 Million | \$5 Million |
| :---: | :---: | :---: | :---: |
| TRIP DURATION | 60 Days | 70 Days | 60 Days |
| TERMINATION AGE | 70 | 70 | 70 |

## Step 2: Optional Choices

## Option 4 Continued: Medical Coverage for 10+ Employees

PREMIUM PLAN
DESIGN OPTIONS

SILVER +
GOLD +
PLATINUM +
Paramedical Services
$\left.\begin{array}{|l|c|c|c}\hline \text { PRACTITIONER MAXIMUM } & \text { \$400 per } \\ \text { practitioner }\end{array} \quad \begin{array}{c}\text { \$500 per } \\ \text { practitioner }\end{array}\right)$

## Optional Vision Care

FRAMES \& LENSES CHILDREN

FRAMES \& LENSES ADULT
\$200-100\% per
12 months
\$200-100\% per
24 months
\$200-100\% per
12 months
\$200-100\% per
24 months
\$200-100\% per
12 months
\$200-100\% per
24 months

Survivor Benefit - 24 Months

## Step 2: Optional Choices

## Option 5 Continued: Dental Coverage for 10+ Employees (Levels must match)

## PREMIUM PLAN DESIGN OPTIONS

BENEFIT YEAR
BENEFIT YE
FEE GUIDE

OVERALL DEDUCTIBLE
BASIC, PREVENTATIVE, ENDODONDITCS, PERIDONTICS

REIMBURSEMENT \%

SCALING UNITS

RECALL FREQUENCY

ANNUAL MAXIMUM

SILVER +
Dental

## PLATINUM +

GOLD +

Calendar

Current

No Deductible

Yes

100\%

12

6 Months
\$2,000

Optional

50\%

Combined with Basic

## Added Value

## Arete HR, Inc.

## WHEN YOU SIGN UP FOR A LEWER EXTENDED HEALTH CARE PLAN YOU'RE AUTOMATICALLY ENROLLED IN THE ARIVE EMPLOYEE ASSISTANCE PROGRAM AND THE ACUMIN BUSINESS ASSISTANCE PROGRAM THROUGH ARETE HR INC.

ARIVE ${ }^{\oplus}$<br>EMPLOYEE ASSISTANCE PROGRAM (EAP)

The Arive EAP provides support for employees as they work through challenges affecting their well-being, and in turn, productivity and focus on the job. Up to 12 hours* of face-to-face professional counselling, plus 3 hours each of legal and financial telephone guidance, in a confidential, self-referral environment. Services and available calendar year hours can be shared with eligible dependents. Full program details available at www.aretehr.com

ACUMIN®<br>BUSINESS ASSISTANCE PROGRAM (BAP)


#### Abstract

The Acumin program fills a gap experienced by many business owners who don't have the financial resources for expensive legal and financial advice pertaining to business dilemmas. Two hours per calendar year of access to experts in those fields, in addition to unlimited human resources guidance (2 hours maximum per issue), provide tools that can make a difference to success. Through Acumin, managers can refer employees with performance concerns related to personal issues to confidential counselling support*. Full program details available at www.aretehr.com


*The total number of counselling hours available when both Arive and Acumin are accessed is twelve (12) per insured employee in a calendar year.

## We are a Third-Party Administrator and Third-Party Payor

## What does that mean?

## Extended health and dental claims are processed and paid in-house

- Reimbursements of claims have a maximum turnaround time of one week


## Online Portal and Mobile App claims submission

- If clients enroll on our Portal or Mobile App you can get reimbursed within 2-3 business days
- Clients will also get access to EDI so dentists can submit claims electronically directly to us
- Benefit exchange allows direct claims submission from paramedical service providers to us

Clients enrolled in the Extended Health Care benefit will receive a drug card which can be used at the pharmacy to purchase prescription medications

A real human being will answer the phone and address your inquiry right away as opposed to having to wait on hold or go through a tedious automated phone system process

## Step 3: Contact Us

## You've finished selecting your benefit options, now what do you do?

It's time to contact your Lewer Licensed Benefit Advisor to discuss how to put your plans into action.

## Lewer Canada



